

Continuing Healthcare Working Group Response to the Recommendations in the Report

Purpose of the report

1. To respond, jointly on behalf of NHS Wiltshire and Wiltshire Council to the recommendations by the CHC Working Group.

Overview

2. NHS Wiltshire and Wiltshire Council officers were grateful for the chance to inform and involve HASC members in the arrangements, policies and processes for CHC.
3. The Working Group provided a good opportunity to profile the partnership working which has been progressed over the last 18 months, aimed at improving patient/customer experiences of what is often inevitably a complex and sensitive process to determine eligibility for Continuing Healthcare.

Response to recommendations

4. The recommendations of the Working Group provide useful insight and are welcomed. They provide an opportunity to focus on 'next steps' for developing our working arrangements together.
5. The Working Group's recommendations have been set out as an action plan, attached to this report as Appendix A. This action plan will be managed and monitored by Deborah Gray, Deputy Director of Nursing and Patient Safety representing NHS Wiltshire and Sue Geary, Head of Performance, Health and Workforce, representing Wiltshire Council.
6. HASC members are invited to endorse the action plan set out in Appendix A.

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